



Dundee Township Park District
Aquatics – Open Swim (Dolphin Cove Family Aquatic Center,
Rakow Center Indoor Pool, and Sleepy Hollow Pool)
Restore Illinois Bridge Phase Guidelines

Please take a moment to read through this important information so you are familiar with our updated operations. We ask for your patience with the reopening as there will be several changes and guidelines for our employees and patrons to follow. We thank you for your understanding, as safety continues to be our top priority.

Facility Capacity:

Open swim times will be on a first-come, first-serve order. Once the facility reaches capacity, we will not allow additional patrons into the facility until the total number of patrons in the facility falls below the capacity limit.

- Dolphin Cove Capacity of 450 people
- Sleepy Hollow Capacity of 250 people
- Indoor Pool Capacity of 100 People
- If you arrive at our facility and we are at capacity, you will be asked to leave the facility and wait in your car. We will call you to enter once someone leaves, or you will be able to return later in the day. We encourage participants to contact the pools at the below numbers to check if we are at capacity before visiting. We will continue to evaluate this process and may need to implement a reservation-based system to control usage numbers for open swim. The public will be notified if we change our procedure.
- **Dolphin Cove 847-836-7946**
- **Sleepy Hollow 847-551-4316**
- **Rakow Indoor Pool 847-551-4330**

General:

- All patrons wishing to use the indoor pool must enter through Dolphin Cove.
- Patrons must wear a mask when entering the facilities and while on the pool deck.
 - Individuals with a medical condition or concern which prevents them from wearing a face mask/covering will be handled on a case-by-case basis. If you or someone in your family is unable to wear a face covering due to a medical condition, please contact Mike Eschenbach directly so park district staff can work with you and accommodate any needs you may have. We may ask you for a note from your doctor confirming you are unable to wear a face covering.
 - While in the water, masks will not be required.
- Locker rooms will be available for emergency use and will be cleaned every two hours.
 - Patrons are encouraged to come ready to swim in their swimsuit and only utilize the changing rooms and locker rooms if necessary.
 - Please leave all non-swimming personal items at home. Staff will not be responsible for personal items.
- All items left at the pools will be thrown out at the end of each day. Due to health guidelines, a traditional lost and found will not be provided.
- All non-lifeguard Dundee Township Park District staff will be wearing face coverings.

- Lifeguards on the stand will not be required to wear a face covering/mask and must not be approached by guests/patrons.
- Hand sanitizer will be available as you enter and exit the facility.
- Physical cues such as tape, chalk, and/or floor signs will be utilized to note social distancing within the facility.
- Please contact Mike Eschenbach, Athletics and Aquatics Manager, at (847) 428-7131 ext. 6200 or by email at meschenbach@dtpd.org if you have any questions on these guidelines or specific aquatic programming.

Concession Stands

- Physical cues such as tape, chalk, and/or floor signs will be utilized to note social distancing within the facility.
- Only pre-packaged food will be sold at our concession stands
- Numbers will be given to customers after they have put their order in. A staff member will then bring the food out (Dolphin Cove Only)

Amenities and Services Temporary Closed/Suspended:

- Bleachers will not be available for use.
- Water fountains will not be available for use.
- Fitness locker rooms will not be available for use.
- The whirlpool will be closed until further notice.

Daily Health Screenings:

The Dundee Township Park District will not be taking temperatures of patrons, however; all patrons entering the facility are required to complete a health self-assessment **prior** to entering the facility. The Illinois Department of Public Health (IDPH) requires temperature checks prior to a patron entering the facility along with the self-assessment questions listed below.

- All patrons must perform the COVID-19 Symptom Questionnaire below along with a temperature check at home:
 - Do you have a fever of 100.4 degrees Fahrenheit or higher?
 - Do you have a cough?
 - Do you have a sore throat?
 - Have you been experiencing difficulty breathing or a shortness of breath?
 - Do you have muscle aches?
 - Have you had a new or unusual headache (e.g., not typical to the individual)?
 - Have you noticed a new loss of taste or loss of smell?
 - Have you been experiencing chills or rigors (i.e., a sudden feeling of cold with shivering accompanied by a rise in temperature)?
 - Have you tested positive for COVID-19 in the last 14 days?
 - Is anyone in your household displaying any symptoms (as listed above) of COVID-19?
 - To the best of your knowledge, in the last 14 days, have you come into close contact with anyone who has tested positive for or been diagnosed with COVID-19?
- If you have a temperature of 100.4 or above or answer yes to any of the above questions, please DO NOT come on-site to help prevent the spread of illness.
- Staff will ask you if you have completed the health self-assessment prior to entering the facility.
- **If a participant does have symptoms or has tested positive for COVID-19, they should wait to participate in any activity until they are:**

- **10 days since symptoms first appeared AND**
- **24 hours with no fever without the use of fever-reducing medications AND**
- **Other symptoms of COVID-19 are improving**

Zero Tolerance COVID-19 Behavior Policy:

Due to the seriousness of the COVID-19 situation, in order to provide a safe environment for all patrons and staff, the Park District will be enforcing a Zero Tolerance Policy in regards to any behavior deemed inappropriate or unsafe in accordance with social distancing and other COVID-19 related guidelines. This includes, but is not limited to, maintaining social distancing, wearing face coverings or masks, and maintaining personal hygiene. If a patron is exhibiting any of this type of behavior, the patron must leave the facility immediately and will not be able to return to the indoor pool for the remainder of the 2021 calendar year.

Cleaning Modifications:

In order to properly clean and sanitize the indoor pool, cleaning modifications will include:

- Cleaning of high touch areas such as door handles, railings, and ladders with disinfecting spray will occur prior to the opening of the pool each day and as needed throughout the day.
- Cleaning of indoor pool locker rooms will take place every two hours.
- Any shared equipment used for aqua fitness classes and swim lessons will be cleaned before and after each use. Staff will try to limit the amount of shared equipment available.
- Life jackets will be sanitized after each use.
- Park District Staff will continue to monitor the situation and add to the above list as needed.

Hours & Fees:

Dolphin Cove

- **Open Daily:**
 - May 29-August 8
 - Weekends Only: Aug. 14-15, 21-22, 28-29, Sept. 4-6
 - Labor Day: Sept. 6
- **Open Swim Hours Time***
 - Monday-Friday 10:30 am-8:00 pm
 - Saturday/Sunday 12:30-6:00 pm
 - Fourth of July 10:30 am-4:00 pm
 - Labor Day, Sept. 6 12:30-6:00 pm

Rakow Center Indoor Pool & Diving Well *Enter through Dolphin Cove Only*

- **Open Swim Hours Time***
 - Monday-Friday **Diving Well Only** 1:00-5:00 pm
 - Saturday/Sunday 12:00-6:00 pm
 - Fourth of July 11:00 am-4:00 pm
- **Daily Fee**
 - **R/NR** 2 years and younger Free
 - 3-9 years \$7/\$9.75
 - 10-61 years \$8/\$10.75
 - 62 years and older \$7/\$9.75
- **LOWER EVENING RATES!**
 - **R/NR** All Ages \$5/\$7
 - Sa & Su • After 4:00 pm

Sleepy Hollow Pool

- **Open Daily:** June 5-August 8
- **Open Swim Hours Time***
 - Monday/Wednesday/Friday 1:00-8:00 pm
 - Tuesday/Thursday 1:00-5:00 pm
 - Saturday/Sunday 12:30-6:00 pm
 - Fourth of July 12:30 am-4:00 pm
- **Daily Fee:**
 - **R/NR** 2 years and younger Free
 - 3-9 years \$5/\$7.75
 - 10-61 years \$6/\$8.75
 - 62 years and older \$5/\$7.75
- **LOWER EVENING RATES**
 - **R/NR** All Ages \$4/\$6.50 M/W/F • After 6:00 pm
 - **R/NR** All Ages \$4/\$6.50 Sa & Su • After 4:00 pm

Open Swim:

- Life jackets will be available for use and may be checked out at the registration table. Each life jacket will be sanitized after each use.